

USER INTERVIEW

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BACKGROUND

- **Stakeholder type:** Supplier
- **Title:** Accounts Receivable Manager
- **Industry:** Education
- **Number of employees:** 201-500
- **How long they have used the solution:** 1 year

What is our primary use case?

“We are a supplier. We use Boost for customers who pay via virtual cards to help make credit card processing more seamless and efficient.”

How has it helped my organization?

“We were doing everything manually before we implemented Boost. It saves significant time and makes processes more efficient. Beforehand, cards weren't charged for weeks or even months. It's definitely saving hours of work daily. Boost has had a big impact because we need to process the cards to get the money. The money is available in a timely fashion. We saw the benefits a few days after deployment. Within a few days, we had already started processing some credit cards through Boost.”

What is most valuable?

“I just like that Boost is hands-off. That's the biggest thing for me. With Boost's automated payment framework, we get a remittance detail, like being paid via ACH in our bank, and the customer's payments are processed. We don't have to worry about missing a payment.”

How are customer service and support?

“I contacted their technical support through email once, and it was pretty quick. I got it turned around and fixed within 24 hours. The quality was good, and they provided details of what happened and ensured everything should be fixed going forward.”

How was the initial setup?

"Boost takes care of everything, including all the maintenance."

Which other solutions did I evaluate?

"There were some other solutions, but Boost was the first credit card-only solution that seemed to fit right in."

What other advice do I have?

"They'll work with you to get everything you need if you're clear about everything you want."

For more in-depth insights from real user reviews, visit the PeerSpot website at <https://www.peerspot.com/products/boost-intercept-reviews>

ABOUT BOOST

Boost Payment Solutions is the global leader in B2B payments with a technology platform that is purpose-built to meet the complex demands of today's commercial trading partners. Our proprietary technology solutions bridge the needs of buyers and suppliers around the world, eliminating friction and delivering process efficiency, payment security, data insights and revenue optimization. Boost was founded in 2009 and operates in 45+ countries.

Boost Intercept®, our patented Straight Through Processing (STP) platform, eliminates manual workflows with end-to-end payment and data automation. Breaking the mold of traditional rigid credit card pricing constructs, Dynamic Boost® offers buyers and suppliers payment flexibility based on business rules that fit their mutual needs. The Boost 100® platform brings together all the solutions and services that large enterprises need to enable up to 100% of their AP spend on their commercial card.

Please visit us at <http://www.BoostB2B.com>